

Annual Report 2017

Because you care

121 E. Elm Street
Penn Yan, NY 14527
315-536-0838



The Living Well
121 E. Elm Street
Penn Yan, NY 14527

- \$100-\$149 (cont.)**
- Lounsberry, Janette
- Lyons National Bank
- MacKerchar, Leigh
- Malcolm, Mark & Deb
- Mastoberti, David & Julia
- May, Thomas
- McLoud, Phyllis
- Milo Center UMC
- Morehouse, Michael & Jean
- Morgan's Grocery
- Oswald, Carol
- Payne, David & Karen
- Penn Van Eye Care
- Penn Van Plumbing & Heating
- Pinkney, Barbara
- Ribble, Colleen
- Riesenberg, James & Audrey
- Rosenfeld, Stephen & Elise Ann
- Sarver, Hillard & Nancy
- Schneider, Donald & Diana
- Seneca Sams
- Smaha, Angela
- Snyder, Judith
- Sparling, Rodney & Elaine
- St. Mark's Episcopal Church
- St. Michael's Roman Catholic Church
- Church
- Stone, Janet
- Swift, Wally & Cheryl (Kish)
- Thompson, Richard & Jan
- Thorn, David & Jan
- Townsend, Margaret
- Warren, Mark & Wendy
- Water Street Wines & Spirits
- Weiss, Ann
- Wiedrich, Joyce **
- Wojciechowski, Paul & Susan
- Wunder, Tom & Anne
- \$500-\$999**
- Bluff Point UMC
- Collins Mark & Susan
- Gifford, Jeffrey & Wendy
- Henderson, James & Jill*
- Lally, James & Doris
- Lombardo-Fox, Paulie & Minor
- McNinch, Chris & Lisa
- Penn Van First Baptist Church
- Pert, Sandi
- St. Paul's Evangelical Lutheran Church
- Steinert, Babs *
- Two-Can Dan's bottle & Can
- Redemption Center

Thank you!!



* Volunteer
** Board Member

- \$1000-\$1499**
- Close, Thomas & Susan*
- Decker, Beulah**
- Penn Van Council of Churches
- Penn Van Elks Lodge #1722
- Yates County TB & Health Association
- \$1500-\$1999**
- Carlin, Tom & Carol
- Community Foundation of Elmira-Corning
- Edward Jones Investments
- Gow, Michael & Rita
- James R Gordon Charitable Trust
- Sizman, Larry & Deb
- \$5000-\$15000**
- Joe & Sue DeGeorge Foundation **
- Penn Van UMC
- The Once Again Shoppe

From our Director's

Desk....



Our Annual Report for 2017 will show you the effects your gifts to The Well have made on our community. Please read through this report and be proud of the impact you have made (and of course there is more work to be done).

Because you care... about the people in our community, the staff and volunteers at The Well were able to provide life changing information, support, food, compassion, faith and so much more to the people we serve.

Because you care... we were able to assist the 1,357 people that came to The Well for life-changing help.

Because you care... our 45 dedicated volunteers at The Well were able to help people see the work of Jesus in Yates County. Each day volunteers at The Well listen to people as their lives have taken unexpected turns and are able to provide hope.

In 2018, with your amazing support, we will be able to continue helping support people who struggle, who need a helping hand and to provide a firm foundation of faith in our community.

Thank you.
In humbleness,
Sandi

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Donors

\$5-\$99

Abballe, Dominick & Joan
 Appleton, Alice
 Barney, Dick & Bonnie
 Belles, Ron & Joan
 Benedict, Dexter & Faith
 Benulis, Daniel & Joan
 Black, Douglas & Shirley
 Bonsignore, Susan
 Boring, Chester & Elsie
 Bronson, Edward & Deborah
 Burke, Barbara*
 Burley, Bill* & Carol
 Butler, Wayne & Marlene
 Calder, Margaret
 Carlson, Terry & Kim
 Chen's Garden
 Christensen, Dave & Mickie
 Church, Gene & Leslie
 Class of 1954
 Climbing Bines Craft Ale Co.,LLC
 Clow, Fremont & Carole
 Cobblestone Sprgs Retreat/
 Renewal Center
 Cole, Warren & Jackie
 Condella, Frank & Mary
 Corning Incorporated Foundation
 Cox, Edward & Carol
 Croveti, Catherine
 Crumb, Jim
 Delbono, Robert & Margaret
 Diane Traver Trustee
 Dinehart, James & Kimberly
 Donaldson, Paul & Kathy
 Donaldson, Violet
 Dunaway, Jason
 Dundee Baptist Church
 Dunmore, Alan
 Dunn, David & Margaret
 Fingar, Dorwin & Blanche*
 Gath, Carole
 Gilbert, Joanne
 Gillespie, Robert & Char
 Goldman, Ira & Sherry
 Ground Water System, Inc.
 Hansen-Eldred, Joan
 Hardy, Clarice
 Harris, Ronald & Sandra
 Hayman, Maria
 Head, Edward & Sally
 Hellert, Francis & Patricia
 Henderson, David & Cherly
 Hilkert, Ember
 Hoban, Annette
 Howard Hanna Lake Group
 Hunt, Sara
 Ingram, Arloa*
 James, Eugene & Marilyn
 Jenkins, George & Bonita
 Jensen, Skip & Jennifer

Johnson, Richard & Carol
 Kaiser, Glenn
 Kesel, Harold & Gretchen
 Kirkland, Dale & Elaine
 Koek, Mildred
 Koek, Norman
 Lawn, Sherry
 Long's Card & Books
 Loree, James
 Loring, Raymond & Sara
 MacAlpine, Richard & Jean
 Makatura, Ruthann
 Martone, Janet
 McConnell, Nancy & William
 Champlin
 Michael Castner's Garage
 Moravec, Bill & Marilyn
 Nielsen, Meredith
 Oberholtze, Ivan & Esther
 Odorczyk, James & Debbie
 Packard, Kristin
 Paige, Ann
 Pallar, Kevin & Susan
 Parsons, Michael & Nancy
 Payne, Jack & Donna
 Peek, Chad & Jill
 Penn Yan Fire Department
 Perrault, Terry & Rebecca
 Pinckney Hardware
 Pinckney, Robert & Sharon
 Prejean, Elizabeth
 Pugh, Grace
 Retzlaff, Kenneth & Elaine
 Ross, James & Catherine
 Rubin, Joan
 Schillinger, Dana & Helen
 Schwarting, Rob & Carol Worth
 Seago, Kirstjan
 Shrader, Robert & Jackie
 Simmons, Shelly
 Simpson, Joseph & Sonya
 Skeels, Carol & David Miller
 Smith, Deborah
 Stenzel, Daunt & Margaret
 Stork Insurance Agency
 Stork, Steven & Susan
 Trombley's Tire & Auto
 Village Auto Works
 Water Street Pharmacy Village Drug
 Webster, Rose*
 Wert, Erin
 Willing, James & Judith
 Wilson, Craig & Peg
 Wunder, Arthur & Judy
 Wyant, Stacy & Christine
 Yatesville Church UMC
 Yuschak, Stephen & Theodosia

\$100-\$499

Albertalli, Curt & Virginia
 Alexander, George & Carol

Althouse, John & Pamela
 American Legion Johnson Costello
 Post #355
 Andersen, Jeannine
 Anderson, Robert & Rachel
 Bailey, Philip & Nancy
 Basty, Christopher & Angela
 Baum, David & Veronica
 Benton UMC
 Bergner, David & Carolyn
 Bracht, Phillip & Linda
 Briggs, Chet III** & Mary
 Burnham, Skip & Shirley
 Central Finger Lakes Friends
 Meeting
 Childs, Jeff**
 Community Bank, N.A.
 Cook, Gordon & Lucy
 Covert, Curtiss & Michele
 Cranston, Russell & Judith
 Creamer, John
 Culver, Edward & Linda
 Custom Pest Control, LLC
 Deraddo, Sullivan & Pamela
 Drumm, Ruth & Karen
 Eastview Veterinary Clinic, PC
 Eaves Family Dental Group
 Evershed-McCobin, Donna &
 Mark
 Ferro Corporation
 Fingar, Douglas & Terry
 Finger Lakes Auto Truck &
 Marine, Inc.
 Finger Lakes Community Health
 Finger Lakes District UNY
 Conference UMC
 First Presbyterian Church
 FLH Medical, PC (Keuka Health
 Care)
 Freeman, Frederick & Wilma
 Friend UMC
 Gamba, Peter & MaryBeth
 Gardner, Valerie
 Hamilton, Ray & Susan
 Hansen, Norman & Dianne
 Hunt, Norman & Sherri
 Hunter, Robert & Stacey
 Illi, Robert & Ginny
 Ingram, Mary Jane
 JR's Garage Heating Cooling &
 General Contracting, LLC
 K&K Auto Parts LLC, Car Quest
 Kennedy, Joanne**
 Keuka College
 KidCare
 Knapp & Schlappi Lumber
 Company, Inc.
 Lakeview Organic Grain, LLC
 Ledewitz, Patricia
 Lions Club-Penn Yan
 Lont, Marianne

A Vision for the Future...

Through our “Hidden Homeless” event in October 2017, The Well heard many stories about how housing effects *life*. For example, approximately 95 families in our school districts are homeless. Homeless can mean sleeping on someone’s couch, moving into overcrowded housing with family members, living on the Outlet Trail or in a tent April thru October. Our families tell us about the anxiety and day-to-day fear of homelessness that is debilitating for everyone involved. Think about it ... can you imagine sending your kids to school after a night of “homeless sleeping?”

The Well is stepping up to help tackle homelessness in Yates County. While our vision is still forming, we know we need good housing and people to walk alongside these individuals and families as they transition from homeless to renters. We have the workers, knowledge and love to help people be successful long-term members of our neighborhood.

So how can you help? *The Well is looking for property or homes to be renovated and made available as rental property.* You may think, “Rental property? Ugh. We don’t want those kinds of people in our neighborhood.” (*Hmmm... what would Jesus say about that attitude? But that’s another sermon.*) Our vision is not singular in nature - The Well is committed to helping our renters develop the life skills, pride and commitment essential to become good neighbors, participating fully in our communities. We have the volunteers who will teach people how to thrive in the home they are renting – now we need *your* help in finding available properties. Please let us know if you are aware of suitable houses/churches/buildings. We envision, and continue to work toward a community *where all can thrive.* We fully know and understand that it will be long walk through the ups and down of life... but, that **is** LIFE.



Board Members

2018-2019

Chet Briggs, President

Beulah Decker, Secretary

Georgann Farrell, Treasurer

Rachel Anderson, Deacon Penn Yan Presbyterian

Church and Registration coordinator Yates Christmas

Program

Rev. Jeff Childs, Pastor Penn Yan UMC

John Hunter, Retired Educator and Chef, Food for Thought

Joanne Kennedy, Penn Yan Morgan Marine Associate and

Artist

Thomas May, Vice President and Branch Manager,

Community Bank, N.A., Penn Yan

Rev. Sandi Perl, Pastor Bluff Point UMC and The Living

Well Executive Director

Joyce Wiedrich, Retired Nurse Practitioner



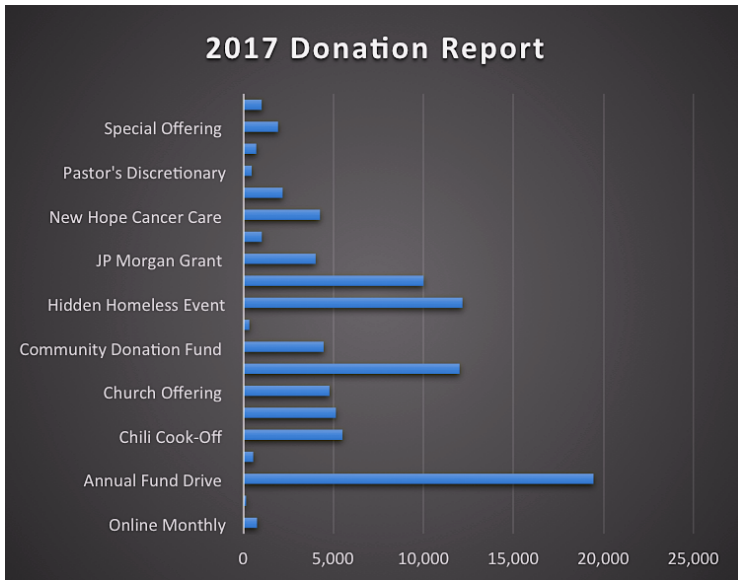
Rachel Anderson is a stay-at-home mom, with a B.A. in Religious Studies from North Central College in Naperville, Illinois.



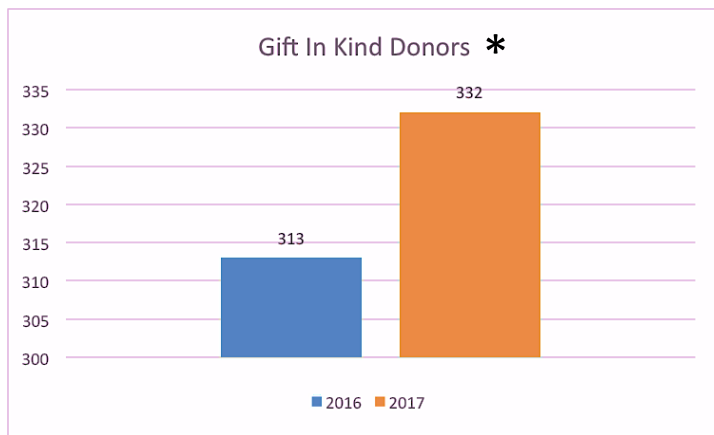
Tom May is native of Newark, N.Y. and vice president and branch manager of Penn Yan Community Bank, N.A. on Main Street.

If you see either of them, please take a moment to let them know how much they are appreciated for serving on The Living Well’s Board. (*to learn more about our new board members go to our website: umcthelivingwell.org*)

By the Numbers:



The Well is so thankful and blessed for the wonderful donations that were provided in 2017. From special offerings to our online monthly donations, without these The Well would not be able to provide the services that are so vital to our community. As The Well moves forward, we continue to need your donation support.



* A very special Thank You to all the individuals and organizations who “drop off” items at The Well.

Partnerships



Pastor Jeff Childs, of the Penn Yan UMC volunteers at The Living Well each Tuesday afternoon. In December 2017, after encountering a man who asked where the soup kitchen was in Penn Yan, he sensed a call into a new ministry.: **Soup Tuesday**, a crockpot of hot soup and conversation began.

In July 2017, **Catherine Smith** joined The Living Well as the new caseworker from **Catholic Charities**. She works to help people facing utility shut-off or disconnection, help with food, gas or prescription needs ... plus a lot more! Cate’s hours at The Well are M-Thurs, 9-2pm. *(please see our website for more about how Cate is helping those in need: umcthelivingwell.org)*

Health Insurance Services

Courtney Patterson and Mary Wilson, representatives from **Fidelis Care** are at The Living Well to help all who seek health care benefits. Courtney assisted over 241 individuals and Mary helped 41 Medicare individuals enroll in affordable health care.

In 2017, **Autumn L. White, S2AY Rural Health Network, Inc.** navigator/facilitated enroller had 162 appointments at The Well. Meeting at The Well on Friday afternoons is convenient and while there, clients may also learn other ways The Well may be able to assist them.

Beginning in January 2018, **Darlene Rappleye**, a marketing representative with **United Healthcare**, is available at The Well on Tuesdays, from 9am– 3 pm to enroll NY State residents in government sponsored health insurance. *(see our website to learn more about these health insurance agencies: umcthelivingwell.org)*

Summer 2017 saw **Care Net** and The Living Well joining together to facilitate the second annual “Oh, Baby!” program. Twenty mothers participated in this free, 6-week program delving into topics such as Infant CPR and choking, proper car seat installation, breastfeeding, meal planning and budgeting, healthy relationships, and stress management. Every mother who graduated received a bundle of baby items, including a pack n’ play and an infant car seat.

Partnerships



In 2016, The Well received a grant to provide food so individuals could have a free meal. Lunch is served on the last Wednesday of each month at the Penn Yan UMC community room by our Board Member, Chef John Hunter. Attendees include senior citizens, younger unemployed and those who seek companionship. **Food for Thought** has now completed two years. *(to read more about how Food for Thought has grown, see our website: umcthelivingwell.org)*

The Pet Food Pantry through Pet Partner Connection provides food, litter, and pet education/information. The Pantry program includes a monthly distribution of pet food in collaboration with The Living Well, as one of our essential partners in our



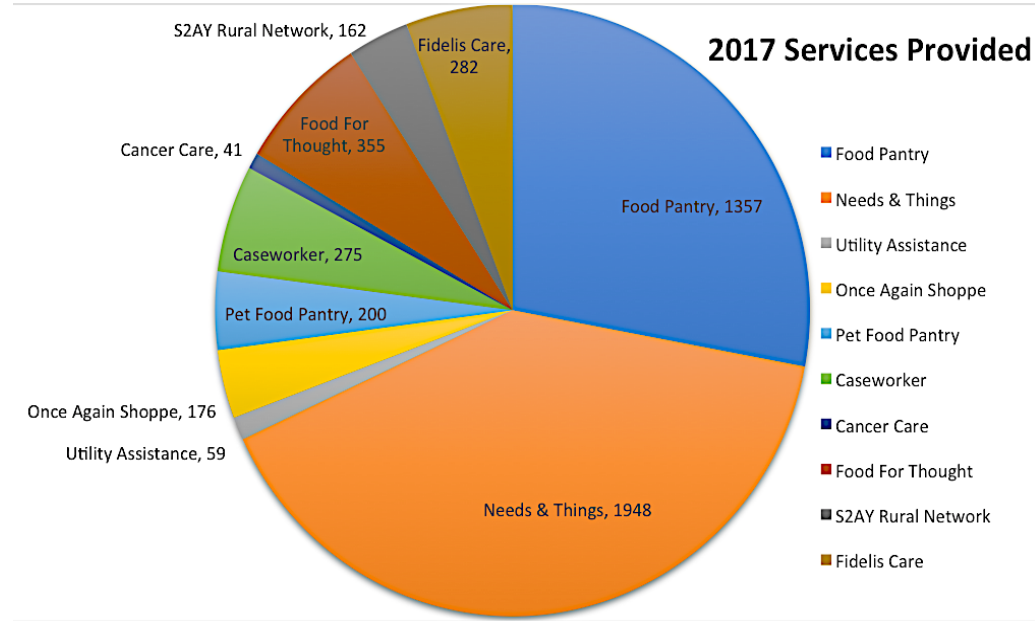
effort to serve every pet. Last year over 200 animals were provided with food through the Pet Food Pantry at The Well. *(for more information about Pet Food Pantry and how you can help, please visit our website: umcthelivingwell.org)*



The New Hope Cancer Care Support Group meets on the first and third Thursday at 7 p.m. each month. The group consists of 41 cancer patients, their caregivers and staff volunteers (TLC coordinators Karen Heitman, Linda Potts, Maryann Trombley, Beulah Decker and Babs Steinert) *(to learn more see our website: umcthelivingwell.org)*

The Living Well could not function without its 45 active volunteers. In 2017, there were approximately 1,180 scheduled volunteers' hours. For one of our volunteers, Rose Webster, The Well serves a very important purpose: Rose's husband, Bob, suffers from Alzheimer's Disease. She cares for her husband and

states that it is a "24/7 job" Rose knows that "I can't be home all the time." Serving others at The Well "gets me out of the house." The Well is serving Rose while she serves others. *(read more about our volunteers on our website: umcthelivingwell.org)*



In 2017 The Living Well was very busy in serving our community. The above chart shows the number of clients each service The Well provided during the year. We are able to continue to offer these services at The Well *because you care*. And we – and the community – thank you from the bottom of our hearts.



Musings from The Well

2017 Fun & Fundraisers!

Ray, a 55-year-old man who had been living with his mother in a mobile home, came to us for help to have his propane turned back on. It had been disconnected three months before because of non-payment. His mother had passed away in August, and it became obvious to us that she had taken care of all the bills and the general day-to-day operation of the home – and because of the shut-off, Ray had not had gas for hot water, cooking, or heat. He had no source of income; though he'd worked in the past, due to injuries and cognitive limitations he had not been able to for the last few years. His mother's will was in probate, and no word was expected for seven months. With help from both Catholic Charities and The Living Well, Ray's propane was turned back on! The best part of the story is that when Ray came back to wrap things up with us, he was overwhelmed with surprise and gratitude ... stating "It felt so good to take a hot shower!!" and then broke into an enormous grin, tears coming to his eyes, as he learned he did not have to repay us. THIS is what it's all about.



Chet Briggs, The Living Well Board President remarks "Some of our clients have been able to succeed and are now making donations! That sure gives me a nice warm feeling knowing that we at The Well have been able to assist in making our community a better community."



Chef John Hunter, volunteer and Living Well board member, comments that he receives more from the lunches than the attendees as he gets great satisfaction from cooking food for appreciative attendees. And as a bonus, Food for Thought presents John with the chance to practice what Christ says in scripture, Matthew 25.



Babs Steinert, a New Hope Cancer Care volunteer, describes her volunteering; "After a lifetime of jobs ending with 20 years of pastoral ministry, I retired and put myself on cruise control." Then she was introduced to the many ministry opportunities at The Living Well. "That was two years ago and I've barely sat down since. It has revitalized me and given me the continued blessing of serving God as I bump elbows daily with God's people. There's always more to do – please come join us ... we would love to have you on our team."

** As the New Hope Cancer Care program looks to the future, they are encouraged by the success stories of those who have achieved "cancer free" reports, and the improved health of others. The program continues to evolve and support their current clients, accepting new patients and planning new activities and services. Anyone interested in joining the New Hope Cancer Care program may do so by calling The Living Well at (315)536-0838; or stop at The Well, 121 East Elm St., Penn Yan, NY.*



Find out what life is like behind the wall...

Listen, Learn & Understand

THE HIDDEN HOMELESS

Do YOU see them?

A FEW OF OUR VOLUNTEER HOMELESS:

TIME: 3 - 7PM
DATE: 10/27/2017
Penn Yan Public Library
224 Main Street, Penn Yan NY
Having awareness of the hidden homeless in Yates County

THE LIVING WELL
(315) 536-0838
www.umcthelivingwell.org

